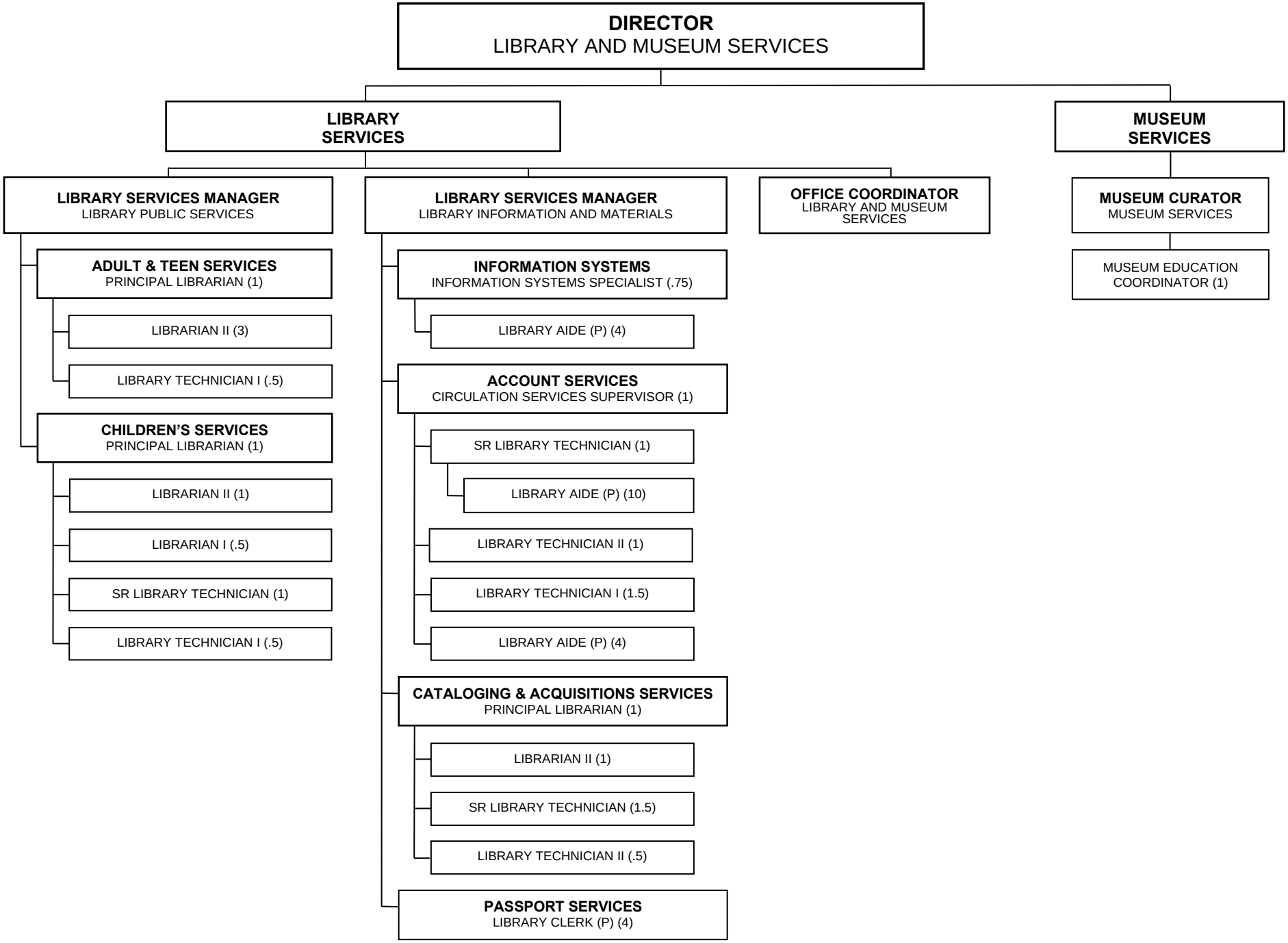LIBRARY AND MUSEUM SERVICES